



Guidelines For Evaluating In-Home Care Services

When selecting a home care agency, there are some very important questions that you should ask of your prospective service provider:

- Is the Care Provider an:
 1. In-Home Care Agency,
 2. Employment Agency,
 3. Registry/Broker,
 4. Independent Contractor?
- In-Home care agencies accept responsibility for screening, training, insuring, and supervising their staff. The other models do not.
- How long has the agency been providing private duty home care?
- How does the agency screen and select caregivers prior to an assignment? Do they use independent contractors?
- Are references checked and criminal background checks conducted on all employees?
- Is there a health care professional, who along with the client and family develops an individualized plan of care? How are emergencies handled after normal business hours?
- How often are caregiver services monitored, and does the agency employ a full time qualified professional to make regular visits to the client's home?
- Does the agency adhere to state and federal guidelines in their employment practices, such as: withholding appropriate taxes, providing workers' compensation and other benefits?
- Does the agency manage all payroll and employee related matters?

Amdal is an In-Home Care Agency that handles all these important areas for you. We have been providing professional care since 1999.

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